

## INFORMATION ON THE PROCESSING OF PERSONAL DATA AT AUTOROBOT-STREFA SP. Z O.O.

(for persons contacting Autorobot via the contact form on the Autorobot website and submitting a complaint, who are not Autorobot customers)

This document (hereinafter: "Principles") contains information on the principles of processing of your personal data at Autorobot-Strefa Sp. z o.o. (hereinafter "Autorobot"). From the text below you will learn, among others for what purposes and how long will Autorobot process or will process your personal data. You will learn which categories of entities may have access to your personal data, as well as what rights you can exercise in connection with the processing of your personal data. The scope of the information provided corresponds to the requirements resulting from EU provisions on the protection of personal data, i.e. Regulation (EU) 2016/679 of the European Parliament and of the Council, also referred to as the general regulation on data protection (hereinafter: the "Regulation"). Detailed information on the principles of personal data processing can be found at [www.autorobotstrefa.pl](http://www.autorobotstrefa.pl)

### Administrator, Inspektor Ochrony Danych

1. The controller of Your personal data is Autorobot- Strefa Sp. z o.o. with its headquarters in Gliwice address: ul. Leona Wyczółkowskiego 29, 44-109 Gliwice.  
Phone np.: (+32) 775 33 90,  
e-mail: [autorobot@post.pl](mailto:autorobot@post.pl)
2. Autorobot – as the data controller – will endeavour to fulfil to the fullest the requirement of Regulation and therefore protect your personal data.
3. Supervision of the proper processing of personal data in Autorobot is provided by Personal Data Inspector (hereinafter: „Inspector”):  
address: Personal Data Inspector, Autorobot- Strefa Sp. z o.o. Gliwice.  
e-mail: [iod@Autorobotstrefa.pl](mailto:iod@Autorobotstrefa.pl)  
You can contact the Inspector in all matters relating to Your personal data, also in case of any doubt related to Your rights .

### What’s the purpose and period of Your data processing?

4. Autorobot guarantees that it will process your personal data only for specific, explicit and legitimate purposes and will not further process them in a manner inconsistent with these purposes. The purpose of data processing is the reason why we process your personal data. If Autorobot wants to process your personal data for other purposes - not indicated below - you will be informed separately about this new purpose. The table below presents the purposes of data processing. Each of the following objectives has been carefully assessed by Autorobot for compliance with the provisions of the Regulation and the provisions governing the operation of Autorobot. Each time the table below shows the purpose of data processing and its appropriate legal basis. Your personal data will be kept for the time appropriate to the implementation of the indicated purposes.

Purpose	Explanation	Legal basis	The period of data processing
Objective pursued under the legitimate interest of data controller	<p>The objectives pursued under the so-called legitimate interests are:</p> <ul style="list-style-type: none"> <li>– all the activities to answer the question provided by You in a contact form or to respond to Your complain notification,</li> <li>– protection against claims related to activity</li> </ul>	Regulation, art. 6 sec. 1 letter. f)	<ul style="list-style-type: none"> <li>– pending a reply to the question sent in a contact form, and the following 3 years for protection against potential claims</li> <li>– pending a reply to the claim notification, and then till the end of the calendar year from the date of expiration of 6 year limitation period for protection against potential claims</li> </ul> <p>In case of ongoing dispute or (especially) legal proceeding the period of storing data will be valid from the date of dispute termination or a final judgement of the proceeding.</p>

## **Where are Your personal data collected from?**

5. Autorobot processes Your personal data collected directly from you, provided in a contact form or communicated directly by mail.

## **Who can Your data be disclosed to?**

6. The access to Your personal data— within the Autorobot organizational structure - only employees authorized by Autorobot will have it and only to the extent necessary.

In the event of a complaint, your personal data may be disclosed by Autorobot to recipients outside the Autorobot structure. In such a situation, Autorobot carefully examines the legal basis for disclosing personal data. It should be noted that the recipient of data within the meaning of the Regulation is both the entity that processes personal data on behalf of Autorobot, and the entity to which the data is made available for its own purposes (e.g. public administration authorities).

The recipients of your personal data may be:

- a) public authorities, institutions or third parties authorized to request access or receive personal data on the basis of legal provisions, e.g. the Polish Financial Supervision Authority, the Ministry of Finance, the General Inspector of Financial Information, Financial Ombudsman, Autorobot Arbiter,
- b) entities entrusted by Autorobot with the processing of personal data on the basis of concluded contracts, e.g. IT providers and other services processing data on behalf of Autorobot,
- c) Companies or other institutions that may receive personal data in connection with the implementation of business activities and on the basis of legal provisions)
- d) entities providing advisory and control services, e.g. audit companies,
- e) entities processing data for the purpose of issuing legal opinions or providing legal representation, e.g. law firms,,
- f) entities operating within the Autorobot Group or entities from the capital group responsible for the performance of contractual obligations and obligations resulting from legal provisions..

## **Exercise of the rights**

7. Detailed Information regarding Your rights:

- a) you have the right to access Your personal data, , including obtaining a copy;
- b) if you believe that your personal data processed by Autorobot is inconsistent with reality, you have the right to correct or complete them,
- c) you have the right to request the removal of your personal data in cases provided for by law, ,
- d) you have the right to submit a request to limit the processing of your personal data,
- e) you have the right to object to the processing of your personal data in the event of their processing in order to implement the legitimate interest of Autorobot,
- f) you also have the right to receive your personal data from Autorobot in a structured format and to transfer your personal data to another controller. In the event of data transfer, due to other legal provisions, e.g. Autorobot, it may be required to obtain your or another person's consent or to meet other conditions required by these provisions,

8. to answer the question provided in the contact form or to the complaint notification, providing personal data is voluntary, but necessary to achieve this purpose.

9. If you believe that the processing of your personal data by Autorobot violates the provisions of the Regulation, you have the right to lodge a complaint with the supervisory authority.

## **Decisions made in an automated manner**

10. Autorobot does not proceed data in an automated manner which can cause making an automated decision including decisions based on profiling.